

# Dispatch Times

April 2023  
Volume 10, Issue 4



## In Memory of Warren County Dispatcher April Rath



On March 18, 2023 The Warren County Communications Center lost one of our dispatchers to suicide. To say those who knew her are sad is an understatement, but thanks to the Warren County Peer Support Team and the support of co-workers we are getting through all of the “whys?”

Thank you to everyone that reached out and dropped off food, cards & flowers; Lebanon PD, Lebanon Dispatch, Franklin PD, Theresa

Cornett, Cincinnati Emergency Comm. Center, Hamilton County Dispatch, APCO, Clermont County Dispatch, Springboro PD, Hamilton Twp. PD, WCSO, WC Probation, Warren County Peer Support Team, Deerfield Twp Fire & Rescue, Telecom, County Administrator-Tiffany Zindell, Sue Spencer, Commissioner Jones, Coroner’s Office & Chaplain Bob Moertle.



## Inside this issue:

In Memoriam	1
Emp. Spotlight	2
Sydney Renner	3
NTW	4 & 5
Shout Outs	6
Did You Know?	7
EMA News	8
Where Am I?	10

## In Memory of Former Springboro Dispatcher Pattie Brock

Pattie S Brock, age 81, of Franklin, Ohio passed away on Friday, March 17, 2023 at Hospice of Butler Warren County.

Pattie was a Dispatcher with the Springboro Police Department and retired after 14 years of service. She had previously worked as a Controller with the Warren County Sheriff’s Department.



## Mark Your Calendar!

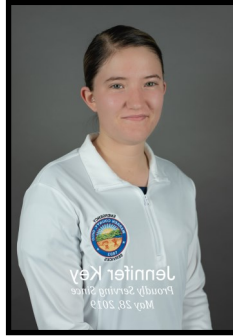


- April 9**  
Easter Sunday
- April 9-15**  
Telecommuters Week
- April 15**  
Fishing with 5-0  
Hamilton Twp.  
KI Open for Wknds
- April 22**  
Earth Day
- April 28**  
283 Area Code added  
to the 513 area



# Employee Spotlight

February



*Congratulations!*  
Jenny Key, Dispatcher

## April Birthdays

Joey Bishop - 11th



- \_\_\_ Jenny Key
- \_\_\_ Paige Barton
- \_\_\_ Alex Lucas
- \_\_\_ Jon Bright
- \_\_\_ Stacy Ryan
- \_\_\_ Alyssa Hardin

## Fun Fact Match

- A. I at one point was a published author in a textbook used by the University of Cincinnati College of Applied Sciences. Long ago, circa 2001.
- B. I have dispatched for all 88 counties at one time or another.
- C. I really don't like peanut butter.
- D. I have been a dispatcher & Firefighter since age 18.
- E. I have 27 house plants.
- F. I like to go on Mission's Trips with my church to other places around the world!

## Fun Fact Match Answers from March

- B April Kennard
- D Jordan Williams
- C Ginny Books
- F Brian Holtel
- G Stephanie Abbott
- A Mike Wiggins
- E Melissa Abrams



- A. I enjoy deer hunting and taking Jeep cruises w/ a group of friends with Jeeps through southern Ohio during the Spring/Summer/Fall months.
- B. I eat my M&Ms sorted by color and if I can help it...by even numbers too.
- C. I like to read, and this year plan to read at least 12 books.
- D. I am a foodie and will try anything put in front of me. Indian is my favorite cuisine.
- E. I have participated in several triathlons, the longest being Olympic distance.
- F. I come from a big family. I have 4 siblings and 33 cousins.
- G. I can build just about anything on my own and love to renovate/remodel.

# Sydney Renner Promoted to EMA Operations Manager

We are so happy to announce that Sydney Renner has been promoted to EMA Operations Manager. Sydney was initially hired on as our Emergency Plans Assistant and then moved into the LEPC/Grants Coordinator position. Sydney has a Master's Degree in Public Administration from Northern Kentucky University.

Sydney has been a competitive bowler for 14 years. She also enjoys boating, traveling and attending concerts.

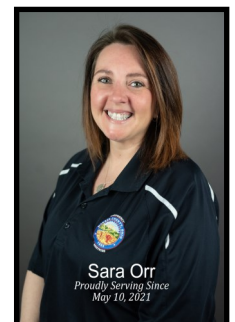
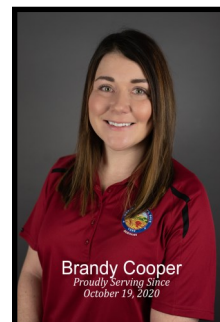
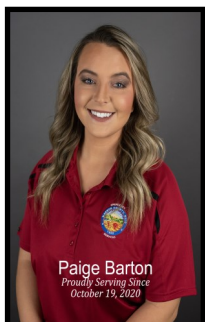
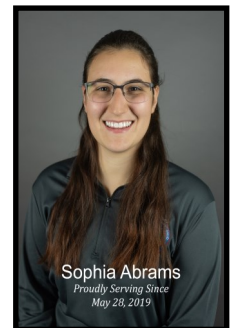
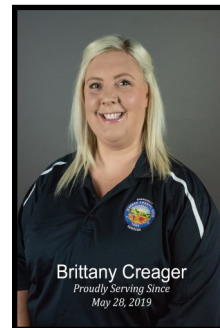
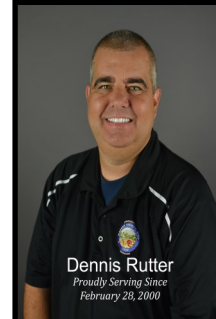
Let's all be sure to congratulate Sydney on this accomplishment.



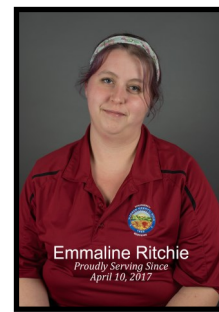
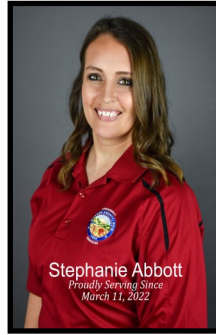
Hamilton and Deerfield Townships officially opened their joint fire training tower. This tower will add invaluable training opportunities for ours and surrounding communities.



# National Telecommunicator's Week April 9-15



# National Telecommunicator's Week April 9-15



*Dispatching is not just a way to make a living it is a calling - dispatchers are the unsung heroes of public safety. They can only imagine the bright orange flames leaping from a burning building. They do not get to see the happiness/relief on the faces of worried parties when they see someone beginning to breath on their own or brought to safety, after CPR or a rescue has been performed.*

*Dispatchers sit in a room surrounded by screens talking to voices from faces they never see.*

*If it weren't for dispatchers, first responders out in the field wouldn't know where to go or what they are facing once on the scene. THANK YOU!*



# Shout Outs

On Friday evening, March 3rd severe weather with flooding came through the county. Below are some of the emails dispatch received.

*"I just wanted to give a shout out to all of you for the tremendous amount of work and the professionalism shown in handling an extremely high call volume in a very short period today. At one point we had two active water incidents and a possible structure fire simultaneously while still handling an extremely high volume of 911 and admin calls. These actions show exactly why we have a top-notch organization that we can all be proud of. Thank you all for the excellent display of teamwork today."*

Thanks,

David Sauer  
Supervisor  
Warren County Communications

*"Thank you David for the positive kind words.*

*I would not have survived fire radio last night if it were not for all those helping me call Mutual Aid and notify the utility companies!!!*

*Great job everyone!!"*  
Samantha D Hall

*"Thank you to you and whoever else is workings assistance. You guys were phenomenal. Sorry if it sounded like a cluster, it went exceptionally well, starting with dispatch and how you guys tracked us on GPS and all the updates, patching in PD, and sending locations! Tell everyone working thank you! Great job."*

C259 MARC BRINKER: WATER RESCUE 76230305-0000538

All,

Great work on Friday during the storm.

The crews working processed **369 Law incidents** and **105 Fire incidents** from 1600-0000. This does not account for all the out-bound phone calls that were made or calls appended.

#KUDOS #BESTCOMMCTRAROUND #GREATWORK

Jesse Madden  
Warren County Emergency Services  
Emergency Communications Operations Manager

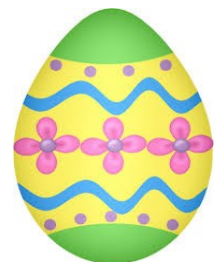
On March 7th the Communications Center received a call for a small brush fire in Deerfield Twp. The below was sent to the fire department and Commissioner Tom Grossman:

Chief Eisele –

*"Alison and I send our sincere appreciation to you and our Deerfield Township Fire & EMS Department. Your response to our brush fire yesterday afternoon was terrific. Thank you so much for your time and your very professional and effective response to the fire. Please extend our appreciation to all on your team – firemen, dispatcher, etc. - who responded to our need yesterday.*

*We send you all our best wishes and prayers for your safety as you are serving our community so well."*

Gratefully yours,  
Ken Taylor





# Did You Know ?

By: Brian Holtel

“Is it guy wire or guide wire?”...

Did you know...

Guy wire goes by several names. Some refer to it as guyed wire, others guy cable, and still others guy strand or guy anchors. People will also mistakenly refer to it as guide wire, when in fact the term is derived from the term guy, which is a rope, cable or cord used to steady, guide or secure.



## Where are my Eggs?

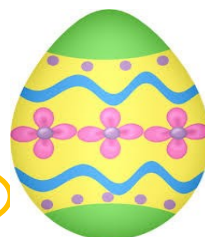
Can you guess how many eggs the Easter Bunny has dropped throughout this issue of Dispatch Times?

Send your guess to:

[Sherri.holliday@wcho.net](mailto:Sherri.holliday@wcho.net) no later than April 28th. Everyone that has the correct answer will be entered into a drawing for a gift card.



7



## EMA Participates in D4H Livestream

EMA's Operations Manager, Sydney Renner participated in the D4H Livestream on March 21st, 2023. The focus of this livestream was for current users to speak on features they would like to see implemented in the platform, and how they see these features being utilized. The livestream also had speakers from L.A. County (California), South Africa, and Ireland.



D4H is the virtual Emergency Operations Center (EOC) platform Warren County EMA implemented in 2022. D4H has been a great tool for EOC operations during the summer storms in June 2022, and the winter storm in 2022. Warren County EMA is currently creating training and exercises on D4H. More information will be rolled out to partners later this year.

## Warren County EMA & Butler County EMA Co-host NWS Weather Spotter Training



On March 22nd, 2023 Warren County EMA and Butler County EMA partnered together to co-host the NWS Weather Spotter Training. There were 90 registrations for this event!

Huge thank you to Atrium Medical Center for use of their facility, Butler County EMA for co-hosting the event, the National Weather Service for instructing, and all who came out to learn about severe weather!

A special shoutout to all the Telecom members who came out to support the event!

This training corresponded with Ohio's Severe Weather Awareness Week, which focuses on understanding the dangerous impacts of severe weather and how to prepare.







# WE ARE HIRING

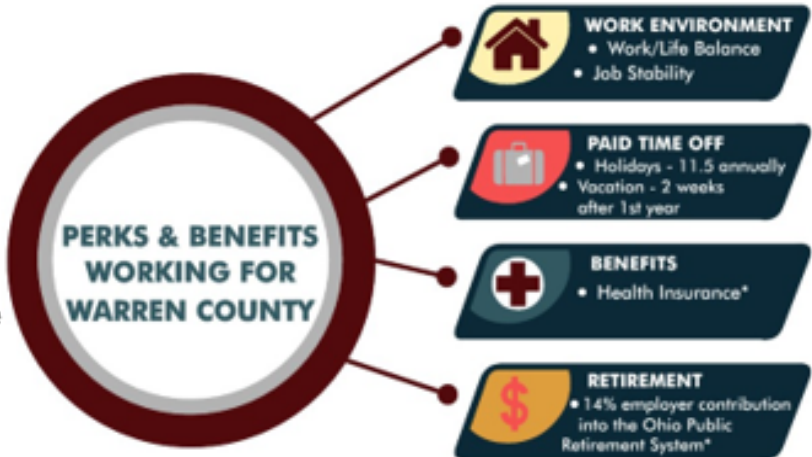
## Warren County Dept. of Emergency Services

Position: Emergency Communications Operator



- Paid Training
- Competitive Salary
- 12 hr. Schedule
- On-Call Pay
- Every other Friday, Saturday, and Sunday Off
- 11 ½ Paid Holidays
- Earn approximately 120 sick hours per year
- Medical, Dental, Vision Insurance
- Ohio Public Employer Retirement System (OPERS)
- Deferred Comp programs

### YOU WILL HIT THE BULLSEYE WORKING FOR WARREN COUNTY



Visit: [WWW.CO.WARREN.OH.US](http://WWW.CO.WARREN.OH.US)  
 Contact: Sue Spencer 513-695-1747  
 Scan QR code for more info:



**Health Insurance** - Available after 30 days, 2 Med/Rx plan choices with monthly family premium range from **\$216 to even \$0 (5x cheaper than the private sector)**; \$0 premium cost for Dental, Vision, Life, HSA, FSA, EAP, Weight Watchers, On-site Biometrics & Day Off Work (Dave's Day for Your Life) and many more!

**Retirement** - Ohio Public Employee Retirement System; Employee 10%/Employer 14% of earnings (pre-tax)



## Where Am I?

If you know the location where this picture was taken, email us at [sherri.holliday@wcoh.net](mailto:sherri.holliday@wcoh.net) no later than April 28th. Everyone that has the correct answer will be entered into a drawing for a gift card.

Include your name, phone number, department you work for with your guess of the location. Check back next month to see if your name was drawn.



*Congratulations* to Travis Vieux with WC Prosecutor's Office for guessing last month's picture of the 103 foot swinging bridge by Horseshoe Falls at Caesar's Creek State Park. Your gift card can be picked up at the supervisor's desk.

*Photo Credit-Brian Holtel*



## Warren County Emergency Services

520 Justice Dr  
Lebanon, OH 45036  
(513) 695-1315

Stay connected with us by:

Website: [www.co.warren.oh.us/emergencyservices](http://www.co.warren.oh.us/emergencyservices)

Facebook: [@WCOHEMA](https://www.facebook.com/WCOHEMA)

Twitter: [@WCEMAOhio](https://twitter.com/WCEMAOhio)

Newsletter Editor: Melissa Bour & Sherri Holliday  
Email: [Sherri.holliday@wcoh.net](mailto:Sherri.holliday@wcoh.net)